



As with all good things in life, there are a few, small asterisks attached to making a booking with Rouge on Rose. Due to the topsy-turvy world we live in now; we have made our cancellation policy a little friendlier to provide our guests with peace of mind and security. Our flexible cancellation policy will only apply to bookings that book and stay between 1st April 2019 to the 30th November 2022. Thereafter our general cancellation policy will come into effect.

Canceling confirmed reservations is subject to the following:

Cancellation Policy - Flexible

- 30 - 4 days prior to arrival - Free cancellation.
- 3 - 1 day prior to arrival - 100% due.
- Cancellation on arrival - 100% due.
- Non-arrival (no show) - 100% due.

Cancellation Policy - General

- 30 - 15 days prior to arrival - 50% due.
- 14 - 1 day prior to arrival - 100% due.
- Cancellation on arrival day - 100% due.
- Non-arrival (no show) - 100% due.

A refund and waiver of our cancellation policy are at the discretion of the management and the ability to resell the room. All payments must be made in South African Rands (ZAR) directly to us. Should payment not be timeously received, Rouge on Rose Boutique Hotel reserves the right to automatically cancel the reserved accommodation and at the same time reserves the right to cancel or refuse to accept further bookings.

Terms and Conditions: - Applies to the flexible policy too.

- Rates are subject to change without prior notice.
- All rates will be confirmed upon reservation.
- Room type is subject to availability.
- A 50% deposit is required upon confirmation of booking of 2 - nights or more to secure the reservation. - Refundable under the flexible policy.
- A 100% deposit is required upon confirmation of a 1 - night booking to secure the reservation. - Refundable under the flexible policy.
- We are a non-smoking establishment.
- Check-in is at 14 pm.
- Check-out is at 11 am.